

Abriendo Puertas Inc.

Phone: (302) 855-9515 Fax: (302) 855-9565

P. O. Box 645, Georgetown, DE 19947

Hours: 24 Hours, 7 Days a Week

Agency Head: Maria Picazo

Provides a safe haven for immigrant women who are victims/survivors of domestic violence, and provides services to assist victims and survivors in their quest to lead an independent life, free from violence and the threat of violence by an intimate partner.

Abriendo Puertas Inc.

Provides shelter, case management, referral, court advocacy and peer support to Latino women of Kent and Sussex Counties and their children.

Eligibility Requirements: Latino, non-English speaking women who are victims of domestic violence.

CONTACT NAME: Maria Picazo (302) 855-9515, HOT LINE: (302) 745-9874

Better Homes of Seaford, Inc.

Phone: (302) 629-8048 Fax: (302) 629-6362
101 Independence Drive, Seaford, DE 19973
Hours: 9:30 a.m. – 4:00 p.m., Monday – Friday
Agency Head: William Roupp, Executive Director

Better Homes of Seaford, Inc. is a nonprofit organization that develops rental housing for low- and moderate-income persons in western Sussex County.

Housing Development

Secures financing and suitable property sites to construct low- to moderate-income rental housing.
CONTACT: William Roupp, (302) 629-8048

HOUSING SITES OWNED

Chandler Heights I & II, Chandler Street, Seaford, DE 19973, (302) 629-6522
Charleston Place, 311 Phillips Street, Seaford, DE 19973, (302) 629-2744
Virginia Crest Village, 101 Independence Drive, Seaford, DE 19973, (302) 628-0212
Williamsburg Manor, “ “ “ “ “ “ “
Yorktowne Woods, “ “ “ “ “ “ “

Other Locations

Mailing Address for Chandler Heights I & II:
1B Chandler Heights Apartments, 2 Chandler Street, Seaford, DE 19973, (302) 629-6522

Center for Community Justice, The

Phone: (302) 424-0890 Fax: (302) 424-1404

1129 Airport Road, Milford, DE 19963

Hours: 8:30 a.m. – 4:30 p.m., Monday – Friday

www.peoplesplace2.com

Agency Head: Shelley Strain, Program Director

The Center for Community Justice is in partnership with the State of Delaware to provide a community-based approach to resolving interpersonal conflicts, minor criminal offenses and minor civil suits. The program is available to the general public and provides a place and an opportunity to community members to resolve conflict before, or instead of, going to court.

Community Mediation

Disputes between neighbors, family relatives, friends, roommates or coworkers can be effectively resolved through community mediation services. Either party to a dispute can call and request mediation services. If the other party agrees to meet, a certified mediator will be assigned to facilitate a mutually satisfying resolution.

CONTACT: Debi Zistl, (302) 424-0890, ext. 2

Conflict Resolution Class

This class, which provides eight hours of experiential training for youth and adults, is designed to develop skills needed to resolve conflicts effectively and non-violently. Training is based on the nationally recognized Community Board Program.

CONTACT: Ann Marie Vazquez, (302) 424-0890, ext. 5

Tenant/Landlord Disputes

The Center has specially trained mediators to assist landlords and tenants in resolving their disputes without the expense of the court process.

CONTACT: Melissa Santosa, (302) 424-0890, ext. 1

Other Locations

None

Delaware Community Reinvestment Action Council, Inc. (DCRAC)

Phone: (877) 825-0750

22-B North Race Street, Georgetown, DE 19904

Hours: By Appointment

www.dcrac.org

Agency Head: Rashmi Rangan, Executive Director, rashmi@dcrac.org

CONTACT: Christopher Tijerino (302) 339-3665 or chris@dcrac.org

Delaware Community Reinvestment Action Council, Inc. (DCRAC) envisions Delaware to serve consumers of financial services by providing them the needed education, necessary consumer protections, convenient and competitive financial services and an environment where they are heard. Through Education and Outreach, we develop consumers of financial services who can bank with and borrow from the mainstream financial service providers. Through Advocacy and Legislation, we strive to deepen the commitment to equal access to credit and asset building opportunities for all Delawareans among our financial systems, their regulators, our legislators and the larger Delaware community.

Target Population

The lower income, minority and traditionally disadvantaged people and places throughout Delaware.

Staff

Rashmi Rangan (English and Hindi) rashmi@dcrac.org

Christopher Tijerino (English and Spanish) chris@dcrac.org

Mirta Mercado (English and Spanish) mirta@dcrac.org

Rodney Hill (Public Ally) Rodney@dcrac.org

Education Activities

Money Matters! seminars covering all about money.

Outreach Activities

Television Program – once a month in each county.

Advocacy Activities

Ensure that during bank mergers, the convenience and needs of the consumer are fully explored.

Legislation Activities

Campaign for Fair Financial Services in Delaware has a focus on predatory lending practices in Delaware.

Other Locations

601 N. Church St., Wilmington, DE 19801, (302) 654-5024, (877) 825-0750, Fax: (302) 654-5046

Hours: 9:00 a.m. – 4:00 p.m., Monday-Friday. CONTACT: Rashmi Rangan, rashmi@dcrac.org

377 West North Street, Dover, DE 19901 (877) 825-0750

Hours: By Appointment. CONTACT: Rashmi Rangan (877) 825-0750 or rashmi@dcrac.org

First State Community Action Agency, Inc.

Phone: (302) 856-7761 Fax: (302) 856-2599

308 North Railroad Avenue, P. O. Box 877, Georgetown, DE 19947

Hours: 8:00 a.m. – 6:00 p.m., Monday – Thursday; 8:30 a.m. – 4:30 p.m., Friday;
Evening hours by appointment

Agency Head: Bernice M. Edwards, Executive Director

First State Community Action Agency, Inc. is a private, nonprofit organization that provides housing services and related assistance programs to low-income individuals, families and communities.

Housing Counseling Program

Provides assistance to families locating better housing or retaining their present homes. Services include assistance in filing applications for rental, rehab or new housing. Financial and household budget management training are also available.

CONTACT: Anita Woods, (302) 856-7761

Emergency Shelter Placement Program

Provides emergency shelter and food referrals to families and individuals experiencing a crisis situation.

CONTACT: Arlene Serrano, (302) 856-7761

Weatherization Assistance Program

Provides a variety of weatherization assistance services including: caulking, storm window installation, insulation, etc. up to \$1,800 maximum per unit. Furnace retrofit, installation of a “flame retention burner” for existing oil furnaces (up to \$500 per unit maximum) and capital-intensive heating system work (up to \$1,700 per unit maximum).

CONTACT: Helen Drayton, (302) 856-7761

Other Locations

655 S. Bay Road, Dover, DE 19901, (302) 674-1355

5155 W. Woodmill Drive, Suite 17, Wilmington, DE 19808, (302) 636-9070

First State Resource Conservation and Development Council, Inc. (RC&D)

Phone: (302) 674-1963 Fax: (302) 674-1939

P. O. Box 1557, Dover, DE 19903

Hours: By Appointment Only: 8:00 a. m. – 4:00 p.m.

Agency Head: Gary Smith, Council Chair; Christine L. Stillson, Project Director

First State Resource Conservation and Development Council, Inc. (RC&D) provides leadership, initiative, technical support and direction in developing and carrying out a plan to assist individuals and communities in the conservation and enhancement of their human and natural resources.

Emergency Home Repair Project

Provides emergency repairs at no cost to very low-income, Kent and Sussex County homeowners whose homes have a problem that will expose the occupants to an immediate serious health or safety threat. Such conditions include: deteriorating framing, lack of a central heating system, lack of a functional interior toilet, missing windows and/or entrance doors, holes in the ceiling, flooring or walls that expose occupants to outside weather, presence of a serious electrical hazard and lack of needed wheelchair ramps. Project provides materials and coordinates volunteers to assist family members to make needed repairs. Licensed contractors complete electrical, heating and plumbing repairs. There are no walk-in office hours. After a telephone intake is completed, a visit to the home is scheduled.

CONTACT: Christine Stillson, (302) 674-1963

Kelly Steed, (302) 674-1952

Other Locations

None

Home of the Brave Foundation, Inc., The

Phone: (302) 424-1681 Fax: (302) 424-4739

6632 Sharps Road, Milford, DE 19963

Hours: 8:00 a.m. – 5:00 p.m., Monday –Friday

Agency Head: Richard Pokorny, Program Director

The Home of the Brave Foundation, Inc. provides emergency/transitional housing through an emergency shelter and some transitional housing sites. Services include job placement, counseling, transportation and assistance locating affordable housing.

Home of the Brave

Emergency/transitional shelter.

Population served: Primarily veterans

Eligibility Requirements: Not under the influence of drugs or alcohol; no other than Honorable Discharge DD214 from the military.

CONTACT: Richard Pokorny, (302) 424-1681

Other Locations

None

Interfaith Mission of Sussex County, Inc.

Phone: (302) 537-9773 Fax: (302) 537-2690

31131 Whites Neck Drive, Ocean View, DE 19970

Hours: 8:30 a.m. - 4:30 p.m., Monday – Friday

www.interfaithofsussex.org

Agency Head: Deborah Wilkins-Schiffer, Executive Director

We, of the faith community, are committed to improving the quality of life in Sussex County, Delaware, through our primary mission of enabling low- to moderate-income families to have access to safe, affordable housing, and our secondary mission of providing associated family support services.

Emergency Home Repair

Volunteers perform minor, but critical repairs for low-income, Sussex County homeowners who lack resources.

CONTACT: Deborah Wilkins-Schiffer or Lynn Kroesen (302) 537-9773

Affordable Housing

Acorn Acres, a 24-unit townhouse community on Charles Way in Georgetown.

CONTACT: Rubi Campos, Manager, (302) 854-0333

Adams Street, a rental home for single, adult males in the workforce.

CONTACT: Deborah Wilkins-Schiffer, (302) 537-9773 or Rubi Campos, (302) 854-0333

Emergency Assistance

Limited emergency funds for food, rent, utilities, etc. are available for low-income individuals and families in Sussex County. Screening is provided by the Pyle State Service Center.

CONTACT: Deborah Wilkins-Schiffer or Lynn Kroesen, (302) 537-9773

Tenant Education/Recreation

Offers education and social programs for tenants of Acorn Acres and Adams Street.

CONTACT: Rubi Campos, (302) 854-0330 or Deborah Wilkins-Schiffer, (302) 537-9773

Other Locations

100 Charles Way, Georgetown, DE 19947, (302) 854-0333

Milford Housing Development Corporation

Phone: (302) 422-8255 Fax: (302) 422-8260
 977 E. Masten Circle, Milford, DE 19963
 Hours: 8:30 a.m. – 4:30 p.m., Monday – Friday
 Agency Head: David W. Moore, President/CEO

Milford Housing Development Corporation is a nonprofit community housing development corporation that provides affordable housing opportunities in Kent and Sussex Counties.

Housing Development/Advocacy

Searches for suitable property and financing to construct low- and moderate-income, multi-family housing. Performs senior and family multi-family housing development work.
 CONTACT: David W. Moore, (302) 422-8255

Transitional Housing

Operates three units of housing for families in transition. Families may stay up to two years. Clients are referred by a social worker.
 CONTACT: Peggy Curlino, (302) 422-8255

Self-Help Housing

Operates a self-help housing homeownership program where families work together in groups to mutually build their homes.
 CONTACT: Russ Huxtable, (302) 422-8255

Other Locations

None

Millsboro Housing for Progress, Inc.

Phone: (302) 934-6491 Fax: (302) 934-1409

P. O. Box 177, 701 Millsboro Village, Millsboro, DE 19966

Hours: 8:30 a.m. – 4:30 p.m., Monday – Friday

Agency Head: William Duffey

Millsboro Housing for Progress is a nonprofit community housing development corporation that provides affordable housing opportunities in the city of Millsboro, Delaware.

Subsidized Apartment Complexes

Millsboro Village

Millsboro Village II

Old Landing Apartments

CONTACT: Edward Doyle, (302) 934-6491

Other Locations

None

People's Place

Milford Office:

Phone: (302) 422-8033 Fax: (302) 422-8050

1129 Airport Road, Milford, DE 19963

Hours: 8:30 a.m. – 4:30 p.m., Monday – Friday

Agency Head: Michael Kersteter, Executive Director

www.peoplesplace2.com

People's Place is dedicated to becoming the agency of choice to help people find their path to growth and independence. To this end, People's Place will identify the social/mental health needs of Delaware residents and facilitate the provision of services to address those needs.

Center for Community Justice

Provides victim-offender mediation for non-violent offenses referred by the justice system as well as community mediation services such as landlord-tenant disputes, employer-employee disputes and parent-child disputes. In addition, the center provides mediation services for victims of violent crime.

CONTACT: (302) 424-0890

Counseling Centers

The Counseling Centers - located in Dover, Milford, Millsboro, Smyrna and Seaford - provide mental health services, including psychiatry, to children and adults. Services include individual, group, family and play therapy. Special services are available for substance abuse, gambling addictions, veterans with PTSD, parent-child conflicts, etc. In addition, medication management and psychological assessments are available.

CONTACT: (302) 422-8026

Shelter, Advocacy, Freedom and Empowerment (SAFE Program)

The SAFE Program provides a safe environment, shelter and support for women and their children in domestic violence situations in Kent and Sussex Counties and surrounding communities. To help families establish a new, safe home environment on their own, with improved skills and resources, the SAFE Program also provides advocacy and case management. In addition, emergency hotlines are available 24 hours a day, 7 days a week:

CONTACT: Kent and Sussex Counties: (302) 422-8058. Northern Kent County: (302) 678-3886.

Group Homes for Adolescents

Provides long-term housing for teens (ages 12-18) who have been abused and/or neglected. Many of the kids have come through the foster care system. The youth live in the Milford and Townsend facilities. They attend school and participate in normal teenage activities.

CONTACT: (302) 424-3580

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(People's Place, continued)

Independent Living

Provides services to youth ages 16 to 21 years in foster and group care in Sussex County. Services are also available to selected youth who are no longer in foster care or group care.

CONTACT: (302) 422-8033

Listening Post

Provides peer counseling, outreach and referral services for veterans in Southern Delaware. Non-traditional and in-home services are also provided, as well as free transportation to area VA hospitals.

CONTACT: (302) 424-1682

New Start

Provides case management services for households living in Section 8 housing.

CONTACT: (302) 730-3678

Non-Secure Detention

Residential program for males and females ages 8 to 19 who have been arrested and are awaiting a court date. The youth live in a structured setting and are monitored by around-the-clock staff.

CONTACT: (302) 422-7025

Turning Point

Provides individual and group treatment to perpetrators and victims of domestic violence, including children. In addition, three visitation centers (Dover, Milford and Georgetown) provide safe, neutral places where supervised visitation and monitored exchanges can be facilitated for families with a history of domestic violence or sexual abuse.

CONTACT: (302) 424-2420

Other Locations

Dover Non-Profit Center:

Phone: (302) 730-3678 Fax: (302) 730-4909

165 Commerce Way, Enterprise Business Park, Dover, DE 19904

Mailing Address: P. O. Box 638, Dover, DE 19903

Psychotherapeutic Services Associates

Phone: (302) 674-3366 Fax: (302) 674-3360

630 W. Division Street, Suite F, P. O. Box 1767, Dover, DE 19904

Hours: 8:00 a.m. – 5:00 p.m., Monday – Friday

Agency Head: Molly Keogh, Program Manager

The mission of Psychotherapeutic Services is to deliver accessible, high quality behavioral health services to diverse psychosocially challenged populations. Services are delivered in a financially responsible manner in an environment that promotes professional growth for staff, while facilitating personal growth and development for clients.

Homeless Outreach Support Team

The HOST program is a service that takes chronically homeless individuals and gives them the tools they need to empower themselves, using the resources of the greater community to find adequate and safe housing.

Population served: Chronically homeless persons/families in Kent or Sussex County with mental health and/or substance abuse issues.

Eligibility Requirements: Verifiable diagnosis of mental illness and/or substance abuse.

CONTACT: Hector Villa or Leona Hill, (302) 674-3366

Other Locations

None

Sussex County Association of Realtors®

Phone: (302) 855-2300 Fax: (302) 855-2319

23407 Park Avenue, Georgetown, DE 19947

Hours: 8:30 a.m. – 5:00 p.m., Monday – Friday

www.scaor.com

Agency Head: Ruth Briggs King, Executive Vice President

Sussex County Association of Realtors® is a professional trade association that provides superior and innovative programs, products and services designed to help its members (Realtors® in Sussex County) be successful and profitable.

Information/Education

Acts as a clearinghouse of trade information for its members and provides professional development/education through correspondence, meetings and seminars.

CONTACT: Ruth Briggs King, (302) 855-2300

Other Locations

None

Sussex County, Community Development and Housing Division

Phone: (302) 855-7777 Fax: (302) 854-5397

9 South DuPont Highway, P. O. Box 589, Georgetown, DE 19947

Hours: 8:30 a.m. – 4:30 p.m., Monday – Friday

www.sussexcountyde.gov

Agency Head: William Lecates, Director

Sussex County, Community Development and Housing Division provides safe, adequate housing for low- and moderate-income residents of Sussex County.

Community Development Block Grant Program

Provides annual grants to finance housing rehabilitation, community facilities and public works improvements that serve low- and moderate-income persons in Sussex County.

CONTACT: Brad Whaley, (302) 855-7777

Mike Jones, (302) 855-7777

Housing Rehabilitation Loan Program

Provides home improvement loans to owner-occupants or landlords interested in moderately rehabilitating existing properties. The loans, up to \$35,000 per homeowner, are made at a 3% interest rate for a term of up to 15 years.

CONTACT: Dale McDowell, (302) 855-7777

Landlord/Tenant Complaints

CONTACT: Al Phillips, (302) 855-7777

Sussex County Habitat for Humanity

Phone: (302) 855-1153 Fax: (302) 855-9262

P. O. Box 100, Nassau, DE 19969

Hours: 9:00 a.m. – 5:00 p.m., Tuesday and Thursday

www.sussexcountyhabitat.org

Agency Head: Kevin Gilmore, Executive Director

Sussex County Habitat for Humanity works in partnership with God and people from all walks of life to build and renovate houses.

Homeownership/Renovation Program

Renovates and builds new homes for people in need. Applicants must demonstrate need, ability to pay and willingness to help construct the home. Homes are sold at no profit, no mortgage interest is charged, and they are built with volunteer labor. Typical mortgage runs 20-30 years.

Other Locations

32 Bridgeville Road, Georgetown, DE 19947

Whatcoat Social Service Agency

Phone: (302) 734-0319 Fax: (302) 734-9775

381 College Road, Dover, DE 19904

Hours: 24 hours a day, seven days a week

Agency Head: Ruth Pugh, Executive Director

Whatcoat Social Service Agency provides emergency shelter and assistance to the homeless and crisis intervention for residents of Kent and Sussex Counties.

Ruth N. Dorsey Relief Shelter

A 46-bed emergency shelter housing men, women and children for a 30-day period.

CONTACT: Karen Rook, (302) 734-8786

A Step UP

Offers comprehensive case management services to clients of the Ruth N. Dorsey Relief Shelter.

The program's goal is continued self-sufficiency. Clients are assisted in areas of self-esteem, budgeting, parenting and job search, and are referred for in-depth counseling as needed.

CONTACT: LaJone Benson, (302) 734-0321

Crisis Intervention

Clients who need assistance with rent, mortgage or utility payments are referred by State Service Centers. The program offers one-time assistance to prevent homelessness.

CONTACT: Ruth Pugh, (302) 734-0319

Food Closet Program

Provides community residents emergency food for up to three days. Open Monday - Friday, 9:00 a.m. to 2:00 p.m.

CONTACT: Karen Rook, (302) 734-8786

Clothes and Furniture Distribution Program

The clothing room is open from 9 a.m. to 1 p.m., Monday – Friday. Furniture is available as donated.

After-School Program

Provides after-school care for children living in the two shelters in Kent County and in area motels.

These children are considered the most at risk of failure. They are offered a diverse program of scholastics, group sports, games, educational trips and multi-cultural experiences.

CONTACT: Christopher Steel, (302) 734-3832

Other Locations

None