

## **Appoquinimink Development, Inc.**

Phone: (302) 378-1750

300 N. Broad Street, P. O. Box 913, Middletown, DE 19709-0913

Hours: 8:30 a.m. – 5:00 p.m., Monday – Friday

Agency Head: Carrie Cale, President

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*Appoquinimink Development, Inc. is a community-based, nonprofit corporation that develops housing projects for low- and moderate-income families.*

### **Housing Development**

Secures financing and suitable property sites to construct low- and moderate-income housing.

CONTACT: Carrie Cale, (302) 378-1750 Office: (302) 376-8096

### HOUSING SITES DEVELOPED

Lakewood Apartments

Lakewood Apartments Annex

North Village Apartments

North Village Apartments II

### **Other Locations**

None

## **Center for Community Justice, The**

Phone: (302) 424-0890 Fax: (302) 424-1404

1129 Airport Road, Milford, DE 19963

Hours: 8:30 a.m. – 4:30 p.m., Monday – Friday

Agency Head: Shelley Strain, Program Director

[www.peoplesplace2.com](http://www.peoplesplace2.com)

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*The Center for Community Justice is in partnership with the State of Delaware to provide a community-based approach to resolving interpersonal conflicts, minor criminal offenses and minor civil suits. The program is available to the general public and provides a place and an opportunity to community members to resolve conflict before, or instead of, going to court.*

### **Community Mediation**

Disputes between neighbors, family relatives, friends, roommates or coworkers can be effectively resolved through community mediation services. Either party to a dispute can call and request mediation services. If the other party agrees to meet, a certified mediator will be assigned to facilitate a mutually satisfying resolution.

CONTACT: Debi Zistl, (302) 424-0890, ext. 2

### **Conflict Resolution Class**

This class, which provides eight hours of experiential training for youth and adults, is designed to develop skills needed to resolve conflicts effectively and non-violently. Training is based on the nationally recognized Community Board Program.

CONTACT: Ann Marie Vazquez, (302) 424-0890, ext. 5

### **Tenant/Landlord Disputes**

The Center has specially trained mediators to assist landlords and tenants in resolving their disputes without the expense of the court process.

CONTACT: Melissa Santosa, (302) 424-0890, ext. 1

### **Other Locations**

None

## **CHILD, Inc.**

Phone: (302) 762-8989 Fax: (302) 762-8983  
 507 Philadelphia Pike, Wilmington, DE 19809-2177  
 Hours: Main Office: 8:30 a.m. – 5:00 p.m.  
 Agency Head: Joseph Dell'Olio, Executive Vice President

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*Child, Inc. provides emergency and transitional housing for various populations, including adult women who are victims of domestic violence and their children, runaway youth, and children in the care of the Division of Family Services. To protect the safety and privacy of residents, the locations of shelters are confidential.*

### **Martha's Carriage House and Sarah's House**

Provide temporary (up to 60 days) emergency shelter for adult women who are victims of domestic violence and their children.

Domestic Violence Hotline: (302) 762-6110

### **Governor Charles R. Terry, Jr. Emergency Home for Children and Youth**

Provides temporary (up to 30 days) shelter for children and youth, ages 9 through 17 years, who are in the care or custody of the Division of Family Services.

### **Runaway Shelter**

Provides emergency shelter, up to 15 days, for children who have left their homes.

Runaway Hotline: (302) 762-6373

### **Other Locations**

Child, Inc., Community Services Building, 100 West 10<sup>th</sup> Street, Suite 208, Wilmington, DE 19801,  
 (302) 472-4710

Child, Inc., 2089 South DuPont Highway, Dover, DE 19901, (302) 697-2292

## **Episcopal Church of Sts. Andrew and Matthew, The**

Phone: (302) 656-6628 Fax: (302) 656-6790

Eighth and Shipley Streets, Wilmington, DE 19801

Hours: 9:00 a.m. – 4:30 p.m., Monday – Friday

[www.ssam.org](http://www.ssam.org)

Agency Head: Canon Lloyd Casson, Rector

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*The Episcopal Church of Sts. Andrew and Matthew provides safety, hospitality and shelter for the homeless. Various ministries support the underserved neighbors in Downtown Wilmington.*

### **Andrew's Place**

Provides winter shelter and support services for homeless men. Eighteen beds are available.

CONTACT: William Perkins, (302) 652-8278

### **Freedom House**

Women's daytime drop-in center for homeless women. Offers information and referral services.

### **Rector's Discretionary Fund**

Provides small dollar assistance for emergencies, including food and local travel.

CONTACT: Canon Lloyd Casson, (302) 656-6628

### **Other Locations**

None

**F.A.I.T.H. Center, Inc.**

Phone: (302) 654-4550 Fax: (302) 654-4520

226 North Walnut Street, Wilmington, DE 19801

Hours: 10:00 a.m. – 3:00 p.m., Tuesday, Wednesday and Thursday

Agency Head: Ellsworth S. Thompson, Director

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*The F.A.I.T.H. Center provides crisis alleviation services to individuals who are about to be evicted from their homes, lose their utility or heating or lose another necessity of life. Services consist of consultations, referrals to other community resources and financial assistance if appropriate.*

**Financial Crises Services**

Financial Crises Services are provided for residents of New Castle County. Applicants must have a formal notice of eviction, disconnection or other loss of a life necessity. Must have current income to meet expenses once the crisis is resolved. (Newark and Claymont residents must first apply to their local State Service Center.)

CONTACT: Ellsworth S. Thompson, (302) 654-4550

**Other Locations**

None

## **First State Community Action Agency, Inc.**

Phone: (302) 636-9070 Fax: (302) 636-9079

5155 W. Woodmill Drive, Suite 17, Wilmington, DE 19808

Hours: 8:30 a.m. – 4:30 p.m., Monday - Friday

Agency Head: Bernice M. Edwards, Executive Director

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*First State Community Action Agency, Inc. is a private, nonprofit organization, which provides housing services and related assistance programs to low-income individuals, families and communities.*

### **Housing Counseling Program**

Provides assistance to families locating better housing or retaining their present homes. Services include assistance in filing applications for rehab or new housing. Financial and household budget management training are also available.

CONTACT: Anita Woods, (302) 856-7761

### **Senior Companion Program**

Provides volunteer assistance and friendship to seniors and other individuals who have difficulty with daily living tasks. Senior companions are at least 60 years of age, meet income eligibility requirements and volunteer twenty hours per week. In addition to other benefits, eligible Senior Companions earn a small tax-free stipend to cover the cost of serving.

CONTACT: Robin Fisher, (302) 856-7761

### **Other Locations**

907 S. Governor's Avenue, Dover, DE 19901, (302) 674-1355

308 N. Railroad Avenue, P. O. Box 877, Georgetown, DE 19947 (302) 856-7761

## **Freedom Center for Independent Living**

Phone: (302) 376-4399 or (866) OUR-FCIL Fax: (302) 376-4395 TTY: (302) 376-4397

Three East Main Street, Middletown, DE 19709

Hours: 9:00 a.m. – 5:00 p.m., Monday - Friday

[www.fcilde.org](http://www.fcilde.org)

Agency Head: Cathy McKelvey, Executive Director

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*The mission of the Freedom Center of Independent Living of Delaware, FCIL-DE, is to protect the civil rights and promote the empowerment of persons with disabilities and their families through our independent living philosophy.*

### **Freedom Center for Independent Living**

Provides all people with disabilities, of any age, and residing in Southern New Castle County, the opportunity to make relevant choices in how they live their daily lives. Freedom Center for Independent Living is able to provide the following services upon request: Intake, Assessment, Individual Advocacy, Housing Referrals, Peer Counseling, Independent Living Skills Training, Service Planning, Service Coordination, Exit Evaluation and ADA training/consultation to our business partners in the local community.

### **Other Locations**

None

## **Habitat for Humanity of New Castle County**

Phone: (302) 652-0365 Fax: (302) 652-1006

1920 Hutton Street, Wilmington, DE 19802

Hours: 9:00 a.m. – 5:00 p.m., Monday – Friday

Agency Head: Kevin Smith, Executive Director

[www.habitatncc.org](http://www.habitatncc.org)

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*Habitat for Humanity of New Castle County builds affordable housing through a combination of volunteers, labor, “sweat equity” and no-interest mortgages. We act in partnership with the local community as a diverse group, including individuals, partners, families, faith groups, civic organizations and businesses. We reach out from Christian roots across denominational, faith, economic and racial lines to bring together people who are concerned for their neighbors.*

### **Housing Development**

Builds affordable new homes and renovates homes throughout New Castle County, including Wilmington, New Castle, Newark and Middletown. Families with low incomes (25-50% of median income) are chosen based on their need for decent housing, ability to repay the mortgage and willingness to partner with Habitat.

CONTACTS: Volunteer Interest: Jennifer Andrews-Weckerly (302) 652-0365, ext. 103

Homeownership: Rickia Spivey (302) 652-0365, ext. 105

### **Other Locations**

None

## **Homeward Bound, Inc.**

Phone: (302) 737-2241 Fax: (302) 737-2181

P. O. Box 9740, Newark, DE 19714-9740

Hours: 8:00 a.m. - 4:30 p.m., Monday – Friday

Agency Heads: Mary Ellen Green and Nancy D. Berry

[www.homewardbound-de.org](http://www.homewardbound-de.org)

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*Homeward Bound, Inc. is a private, nonprofit agency dedicated to serving families in crisis by providing effective and responsive programs and services. Through Emmaus House, we provide a safe, transitional environment where families can take the steps necessary to make positive changes in their lives.*

### **Services**

Provides residential shelter, battered women's support group, emergency food closet, transitional housing, case management, parenting classes and extended support for those who move from Emmaus House.

CONTACT: Emmaus House Staff, (302) 737-2241

### **Emmaus House**

Emergency shelter for 30 days for families in crisis. Transitional housing for 8 months to 1 year for families in crisis.

CONTACT: Emmaus House Staff, (302) 737-2241

### **Other Locations**

None

## **Housing Opportunities of Northern Delaware, Inc. (HOND)**

Phone: (302) 429-0794 (800) 826-HOND (4663) Fax: (302) 429-0795

100 West 10<sup>th</sup> Street, Suite 1004, Wilmington, DE 19801

Hours: 9:00 a.m. – 5:00 p.m., Monday – Friday

[www.HOND.org](http://www.HOND.org)

Agency Head: Gladys B. Spikes, Executive Director

*Housing Opportunities of Northern Delaware, Inc. is a nonprofit housing corporation that promotes fair and equal access to housing in rentals, sales and lending throughout New Castle County and the State of Delaware, in accordance with the National Fair Housing Law of 1968 and the Fair Housing Amendment Act of 1988.*

### **Advocacy**

Provides coordination and assistance to existing community groups, counseling agencies, and individuals filing claims, by providing current information on housing, with a focus on expanding housing opportunities for low- and moderate-income households, female heads of households and all protected classes pursuant to fair housing laws.

CONTACT: Gladys B. Spikes, (302) 429-0794

### **Compliance**

Encourages compliance of real estate agents, builders, bankers and landlords with fair housing practices, and provides assistance to further equal opportunity programs. Works closely with a number of agencies, including the U. S. Department of Housing & Urban Development, the Federal Deposit Insurance Corporation, local housing agencies and authorities, Delaware Human Relations Office and Commission and the City of Wilmington's Civil Rights Commission.

CONTACT: Gladys B. Spikes, (302) 429-0794

### **Direct Assistance**

Provides assistance and counseling to individuals who believe they are victims of unfair housing practices, and assistance to persons who are seeking permanent, affordable rental housing. Suggests alternatives to landlord/tenant concerns and provides general housing information about New Castle County and statewide. Provides affordable rental lists and housing assistance referrals to community organizations.

CONTACT: (302) 429-0794 (800) 826-HOND (4663)

### **Education**

Provides ongoing community awareness programs on discrimination in housing for the general public. Workshops and seminars are developed periodically for the consumer, community groups and housing professionals. Seminars include: First-Time Homebuying, Comprehensive Housing Counseling, Refinance, Credit Repair, Credit Cards: What You Need To Know, Rental Delinquency, Money Management and other related topics. Seminars on tenant/landlord rights and responsibilities are offered on an ongoing basis. Literature, such as the Apartment Rental Guide, the Tenant/Landlord Handbook, brochures about HOND and fair housing are available upon request.

CONTACT: Dahniene Brady, (302) 429-0794

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*(Housing Opportunities of Northern Delaware, continued)*

### **Enforcement/Compliance**

Provides advocacy and support to victims of discrimination in housing and public accommodations. Provides Fair Housing testing for victims and self-testing for housing professionals. Provides seminars and workshops on fair housing laws: How To Be A Wise Renter, Landlord Rights and Responsibilities, Refinancing and Rental Housing Counseling.

CONTACT: (302) 429-0794

### **Housing Counseling**

Provides comprehensive counseling for all residents, including first-time homebuying, refinancing, credit counseling, mortgage default, post homeownership and the use of credit card counseling. HOND is a certified housing counseling agency recognized by the U. S. Department of Housing and Urban Development. HOND participates in all closing and downpayment settlement assistance programs offered by New Castle County and Delaware State Housing Authority.

### **Other Locations**

None

## **Inter-Neighborhood Foundation**

Phone: (302) 429-0333 Fax: (302) 429-0345

1300 North French Street, Wilmington, DE 19801

Hours: 8:30 a.m. – 4:30 p.m., Monday – Friday

Agency Head: Richard Bayard, Executive Director

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*Inter-Neighborhood Foundation provides neighborhood-directed community planning and development services to upgrade and develop affordable housing.*

### **Housing Rehabilitation Loans**

Provides low-interest home improvement loans and deferred payment loans (repayable upon sale of property) for repair/replacement of household operating systems (heating, electric, roof, etc.).

CONTACT: Any staff member, (302) 429-0333

### **Other Locations**

None

## **Latin American Community Center Development Corporation**

Phone: (302) 421-5452 Fax: (302) 421-5454  
 403 North Van Buren Street, Wilmington, DE 19805  
 Hours: 9:00 a.m. – 5:00 p.m., Monday – Friday  
 Agency Head: Maria Matos, President

[www.thelatincenter.org](http://www.thelatincenter.org)

*The Latin American Community Center Development Corporation serves as a catalyst to increase safe, affordable housing in the Hilltop Community of Wilmington with a focus on homeownership.*

### **De-Lead Delaware**

Provides assistance in the identification, reduction and prevention of lead-based paint hazards throughout the City of Wilmington, focusing mainly on homes of families with pregnant women and children under six years of age. The program provides lead blood testing, low-level intervention and intensive cleaning and lead abatement.

CONTACT: Alain Oliver, (302) 421-5450

### **Homeownership**

Rehabilitates vacant housing for sale to low- to moderate-income families, particularly first-time homebuyers. Offers bilingual housing counseling.

CONTACT: Jorge Echavarria, (302) 421-5456

### **Affordable Housing for Low-Income Seniors**

Los Jardines, affordable apartments for senior citizens, located at 1000 West 5<sup>th</sup> Street, Wilmington, Delaware.

CONTACT: Jose Colon, (302) 652-6390

### **Asset Building/Wealth Creation**

Financial literacy instruction in bilingual format, The ABC's of Personal Finance.

CONTACT: Jorge Echavarria, (302) 421-5456

### **Other Locations**

301 N. Harrison Street, Wilmington, DE 19805  
 1000 West 5<sup>th</sup> Street, Wilmington, DE 19805

## **Lutheran Community Services**

Phone: (302) 654-8886 Fax: (302) 654-7460  
1304 North Rodney Street, Wilmington, DE 19806  
Hours: 8:00 a.m. – 4:00 p.m., Monday – Friday  
Agency Head: Jean Warren, Executive Director

[www.lcsde.org](http://www.lcsde.org)

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*Lutheran Community Services shares God's blessings by helping those in need.*

### **Emergency Housing Assistance**

Provides no-interest loans or grants for security deposits, delinquent rent or mortgage payments.  
CONTACT: Lisa Weifenbach, (302) 654-8886

### **Home-Oriented Maintenance for the Elderly**

Provides minor home repairs at low cost for widowed, disabled or elderly persons.  
CONTACT: Lisa Weifenbach, (302) 654-8886

### **Other Locations**

None

## Ministry of Caring, Inc., The

Phone: (302) 652-5523 Fax: (302) 652-1919

506 N. Church Street, Wilmington, DE 19801

Hours: 8:00 a.m. – 4:00 p.m., Monday – Friday

[www.ministryofcaring.org](http://www.ministryofcaring.org)

Agency Head: Br. Ronald Giannone, OFM Cap., Executive Director

*The Ministry of Caring is a non-profit, ecumenical organization devoted to serving poor and homeless people in and around Wilmington, Delaware. The Ministry of Caring offers food, shelter, job training and placement, child-care, basic medical and dental care, an AIDS hospice, clothing and household goods for those in need, an adjudicated residential youth program, services to senior citizens and outreach to unsheltered homeless. It is our belief that the poor should never be served poorly, but with love, dignity and respect. All Ministry of Caring programs offer hospitality and friendship, while striving to meet basic needs, and help the poor attain self-sufficiency. Our staff and volunteers minister to the poor by offering them not only the necessities of life—food, shelter and employment—but also by helping restore their sense of self worth and hope for the future.*

**Mary Mother of Hope House I:** An emergency shelter for homeless and destitute women, which was established on October 7, 1977, at 1103 West 8th Street, Wilmington. Residents of Hope House I, as well as the other emergency shelters described below, receive an array of supportive services in a caring environment designed to encourage them to achieve and maintain self-sufficiency. CONTACT: Debbie Snyder, (302) 652-8532

**Emmanuel Dining Room:** Three facilities that provide nutritious meals daily to the hungry. The original Dining Room opened on November 30, 1979. It now has three locations: one on the west side of Wilmington at 121 North Jackson Street, one on the east side of Wilmington at 226 North Walnut Street, and one in New Castle at 500 Rogers Road. The heart of this program lies in the ongoing support of over 90 churches, synagogues and civic groups that prepare and serve meals on a rotating basis. CONTACT: Patrick Gaffney, (302) 652-3228

**Mary Mother of Hope House Transitional Residence:** A program for women from Hope House I who have obtained employment but need extended supportive services in their move toward self-sufficiency. This facility opened on May 25, 1983, at 121 North Jackson Street, Wilmington. It is now located in a separate building at 818 Jefferson Street, Wilmington. CONTACT: Debbie Snyder, (302) 652-8532

**Mary Mother of Hope House II & III:** These two programs provide emergency shelter for homeless women and children. Hope House II opened on September 24, 1983, at 121 North Jackson Street, Wilmington. Hope House III opened on October 4, 1988 at 515 North Broom Street, Wilmington, as a second emergency shelter specifically for homeless women and children. CONTACT: Marva King-Poynter, (302) 652-1935

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*(Ministry of Caring, continued)*

**Job Placement Center:** This program's purpose is to assist the unemployed with job skills/training and placement. It was opened on March 18, 1985, and is presently located at 1100 Lancaster Avenue, Wilmington. CONTACT: Gary Mason, (302) 652-5522

**House of Joseph I:** This shelter for homeless and employable men, was opened on March 19, 1985, at 1328 West Third Street, Wilmington. CONTACT: Francis Kamau, (302) 652-0904

**Distribution Center:** This facility provides donated clothing, household goods and furniture to the poor. It is located at 1410 North Claymont Street, Wilmington. CONTACT: Gene McLaughlin, (302) 652-0969

**St. Clare Medical Outreach Program:** This program, co-sponsored by St. Francis Hospital, provides the area's uninsured poorest people with access to primary medical care. Begun on April 27, 1992, the medical vehicle travels a scheduled route among Emmanuel Dining Room sites, the residential shelters and the Job Placement Center. VAN: (302) 540-0245, MEDICAL OFFICE: (302) 575-8218

**Child Care Center:** This program provides quality care for preschool children of homeless or working poor families, thus enabling parents to enter job training or obtain employment. It opened on November 24, 1992 at 221 North Jackson Street, Wilmington. CONTACT: Stacey Cooper, (302) 652-8992

**Il Cappuccino:** A banquet hall and commercial kitchen. This program, located at 221 North Jackson Street, has full-service catering capacity. It is used for meetings and guild activities, social events and International Night fundraisers for Emmanuel Dining Room. CONTACT: Mary Ann Kelley, (302) 652-5516

**St. Francis Transitional Residence:** This nine-unit transitional living program has extensive supportive services for women with children who leave our emergency shelters and are working toward long-term self-sufficiency. The Residence opened on September 1, 1995. Each unit is self-contained with a full kitchen and bath and separately metered utilities. Participants live independently with supervision. CONTACT: Marva King-Poynter, (302) 652-1935

**Pierre Toussaint Dental Office:** Located at 830 Spruce Street, Wilmington, this facility opened on October 19, 1995, and provides dental services to the guests of our shelters and residences and to the other poor and homeless of the area. The dental office receives referrals from 21 community agencies. CONTACT: Ann Isaacs, (302) 652-8947

**Samaritan Outreach Program:** This free-standing, supportive services program has as its focus the task of filling gaps in both outreach to homeless persons living on the streets and in supportive services offered to sheltered and unsheltered homeless persons throughout New Castle County.

*(Ministry of Caring, continued)*

The services provided include: intensive coordinated case management, housing placement assistance, referrals for substance abuse treatment, clothing, food and shelter. This program is located at 1410 North Claymont Street, Wilmington. CONTACT: Myra Holmes, (302) 594-9476

**House of Joseph II:** This program provides a permanent residence for 16 homeless people living with AIDS. It opened in April 1997 and is located at 3-9 West 18th Street, Wilmington. The residence provides comprehensive case management services, food service, and through partnership with St. Francis Hospital, ensures access to complete medical care. CONTACT: Sr. Jean Rupertus, OSF, (302) 594-9473.

**Sacred Heart Oratory & Center of Evangelization:** Recognizing that in addition to meeting the physical and economic needs of the poor, it is essential to foster the spiritual growth of clients, staff and the community at large, the Ministry of Caring began an evangelization program in November 1997. Centered in Sacred Heart Oratory, the evangelization program includes regularly scheduled Interfaith Prayer Services. CONTACT: Sr. Christa Rowe, OSC, (302) 428-3658

**Nazareth House Transitional Residence:** This program provides transitional housing for up to seven families who are working toward re-establishing self-sufficiency. Three units at 106 N. Broom Street, Wilmington, opened on March 24, 1998, and the remaining four, at 898 Linden Street, Wilmington, opened in the summer of 1999. CONTACT: Marva King-Poynter, (302) 652-1935

**House of Joseph Transitional Residence:** This program is for men from House of Joseph I who have found employment and are ready to prepare for self-sufficiency. It is located at 704 West Street, Wilmington and was dedicated and opened in June, 1998. CONTACT: Francis Kamau, (302) 652-0904

**Guardian Angel Child Care:** This state-of-the-art care and education facility serves children ages one through four from working families not able to afford conventional private day care. A kindergarten class is also offered. CONTACT: Janet Chandler, (302) 428-3620

**Francis X. Norton Center:** This diverse and energetic center in the heart of one of Wilmington's most vital neighborhoods opened in June 2002. Located at 10th and Madison Streets, the Center offers opportunities for citizens of all ages to participate in educational, recreational and community-building activities. CONTACT: Linda Richardson, (302) 594-9455

**Bethany House:** This program, located at 601 N. Jackson Street, represents a new dimension of the continuum of care for homeless women by providing permanent housing for women with special needs. CONTACT: Debbie Snyder, (302) 652-8532

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*(Ministry of Caring, Inc., continued)*

**Il Bambino:** This program provides care for the youngest children of the poor and homeless. The facility has the capacity to care for up to 24 infants, from birth through one year old.

CONTACT: Harolyn Addison

**House of Joseph III:** House of Joseph III, 822 Jefferson Street, provides transitional residence for five male youths between the ages of 16 and 19 with a stable and safe residence as they rebuild their lives. In particular, many older adolescents released from the juvenile justice system have no stable home environment to return to and little or no options available due to their age or incarceration history. CONTACT: Brady Shuert, (302) 652-1758

**Sacred Heart Village:** Sacred Heart Village provides affordable housing for seniors in a 78-unit community. It is located at 920 N. Monroe Street in Wilmington. CONTACT: Johane Cherico, (302) 654-5407

### **Other Administrative Offices**

Our Lady of Guadalupe, 1803 W. 6<sup>th</sup> Street, Wilmington, DE 19805, CONTACT: David D'Attilio, CFO, (302) 428-3702

Sacred Heart House, 917 North Madison Street, Wilmington, DE 19801, CONTACT: Marie Keefer, Human Resources Director, (302) 428-3652

Sacred Heart Administration, 903 N. Madison Street, Wilmington, DE 19801, CONTACT: Mary Anne Matarese, Deputy Director, (302) 888-1420

## **Neighborhood House, Inc.**

Phone: (302) 652-3928 Fax: (302) 652-3983

1218 B Street, Wilmington, DE 19801

Hours: 7:30 a.m. – 5:00 p.m., Monday – Friday

Agency Head: Arthur W. Boswell, Executive Director

[www.neighborhoodhse.org](http://www.neighborhoodhse.org)

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*Neighborhood House, Inc. provides a full range of services, including advice and technical assistance to housing consumers in New Castle County and surrounding areas, in order to increase the number of homeowners and tenants. Families are assisted with purchasing, renting and maintaining affordable housing.*

### **Housing Services Program**

Provides Housing Counseling, Housing Development and The Weatherization Assistance Program for New Castle County.

CONTACT: *By appointment* (302) 652-3928

### **Other Locations**

219 W. Green Street, Middletown, DE 19709, (302) 378-7217

## **Newark, City of, Planning Department**

Phone: (302) 366-7030 Fax: (302) 366-7160

220 Elkton Road, Newark, DE 19715-0390

Hours: 8:30 a.m. – 5:00 p.m., Monday – Friday

Agency Head: Roy Lopata, Director

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*The City of Newark, in its housing capacity, administers a Community Development Block Grant Program.*

### **Community Development Block Grant Program**

Provides no- and low-interest loans to low- and moderate-income Newark homeowners for necessary housing rehabilitation.

CONTACT: Michael Fortner, (302) 366-7030

### **Closing/Settlement and Downpayment Assistance**

Provides no- and low-interest loans to low- and moderate-income homebuyers within the Newark Municipal boundary.

CONTACT: Michael Fortner, (302) 366-7030

### **Other Locations**

None

## **Newark Housing Authority**

Phone: (302) 366-0826 Fax: (302) 366-8212

313 East Main Street, Newark, DE 19711

Hours: 8:30 a.m. – 4:30 p.m., Monday – Friday

Agency Head: Executive Director

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*Newark Housing Authority provides housing assistance to low-income families within the city limits of Newark.*

### **Section 8 Housing Choice Voucher Program**

Provides housing subsidies to eligible low-income individuals and families to rent existing, privately owned, one-, two- or three-bedroom housing units that meet federal housing quality standards.

CONTACT: Any staff member, (302) 366-0826

### **Public Housing Program**

Provides subsidized rental housing units, owned and managed by the Authority, to eligible low-income individuals and families. Tenants pay no more than 30% of their adjusted income for rent.

CONTACT: Any staff member, (302) 366-0826

### **Other Locations**

None

## **Newark Senior Center**

Phone: (302) 737-2336 Fax: (302) 737-2636

200 White Chapel Drive, Newark, DE 19713

Hours: 7:30 a.m. – 5:30 p.m., Monday – Friday

Agency Head: K. Jean Williams, Executive Director

[www.newarkseniorcenter.com](http://www.newarkseniorcenter.com)

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*Newark Senior Center enables older adults in the community to maintain dignity, enhance their quality of living and actively promote participation in all aspects of community life.*

### **Over Sixty Minor Home Repair**

Provides minor home repair service to senior citizens who are residents of the City of Newark and are financially or physically unable to make the needed repairs on their homes.

CONTACT: Lee Perkins, (302) 737-2336

### **Other Locations**

None

## **New Castle County Board of Realtors®**

Phone: (302) 762-4800 Fax: (302) 762-4840

3615 Miller Road, Wilmington, DE 19802

Hours: 8:30 a.m. – 5:00 p.m., Monday – Friday

Agency Head: Gail Renulfi, President

[www.nccbor.com](http://www.nccbor.com)

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*New Castle County Board of Realtors® is a professional organization for licensed real estate and industry affiliates in New Castle County.*

### **Information/Education**

A trade association for real estate professionals, which provides business services, educational seminars, enforcement of the National Association of Realtors Code of Ethics and information to realtors.

CONTACT: Bob Weir, (302) 762-4800, ext. 22

### **Other Locations**

None

## **New Castle County Department of Community Services**

Phone: (302) 395-5600 Fax: (302) 395-5592

87 Reads Way, New Castle, DE 19720

Hours: 8:30 a.m. – 4:30 p.m., Monday – Friday

Agency Head: Anne Farley, General Manager

*The New Castle County Department of Community Services, Division of Community Development and Housing, strives to improve living conditions for low- and moderate-income residents through the application of programs for housing and for economic and community development.*

### **Community Development Block Grant Program**

Funds are available for various housing, economic and community development activities.

CONTACT: Charlotte Gilbert, (302) 395-5618

### **Downpayment and Settlement Help Program**

Enables low- and moderate-income families to purchase their first homes by providing loans up to \$5,000 to cover the costs of downpayment or settlement charges. The loan is available as a three-year deferred payment with a five-year monthly payment after the deferred period.

CONTACT: Michelle Porter, (302) 395-5601

### **Home Rehabilitation Program**

Provides low-interest loans to qualifying families to rehabilitate their homes.

CONTACT: Charlotte Gilbert, (302) 395-5618

### **HOME Investment Partnership Program**

Funds are available for various housing and neighborhood revitalization activities.

CONTACT: Patrick McHugh, (302) 395-5614

### **Section 8 Existing Certificate and Voucher Program**

Provides housing subsidies to eligible low-income individuals and families to rent existing, privately owned housing units. Rental units must meet federal quality standards. 1,360 certificates and 250 vouchers are administered.

CONTACT: Paul Reynolds, (302) 395-5624

### **Minor Home Repair Program**

Provides referrals to assist seniors in repairing their homes.

CONTACT: Charlotte Gilbert, (302) 395-5618

*(Continued)*

*(New Castle County Department of Community Services, continued)*

**Senior Home Repair Program**

A grant program for senior residents (60 years and over) of New Castle County for minor home repair needs.

CONTACT: Charlotte Gilbert, (302) 395-5618

**Emergency Home Repair Program**

Provides assistance of \$500 to \$5000 per home for emergency repairs. This program is limited per fiscal year and is on a first-come, first-served basis.

CONTACT: Charlotte Gilbert, (302) 395-5618

**Other Locations**

None

## **Peoples Settlement Association**

Phone: (302) 658-4133 Fax: (302) 658-7406

408 East 8<sup>th</sup> Street, Wilmington, DE 19801

Hours: 9:00 a.m. – 5:00 p.m., Monday – Friday

Agency Head: Keith Lake, Executive Director

[www.psassociation.org](http://www.psassociation.org)

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*Peoples Settlement Association is a social service agency designed to enhance and develop a comprehensive approach to affordable housing and homeownership opportunities for Wilmington residents.*

### **Emergency Fund**

Provides funds for emergency housing, food, clothing, rental and energy assistance.

CONTACT: Alberta Ponzio, (302) 658-4133, ext. 301

### **Housing Referrals**

Provides referrals to all emergency shelters and to subsidized and private rental units as available.

CONTACT: Lonnie Edwards, (302) 658-4133, ext. 303

### **Community Housing**

Provides workshops on budgeting assistance, minor home maintenance, credit counseling and mortgage assistance; acts as a homeownership advocate for first-time homebuyers.

CONTACT: Golden Ford Jones, (302) 658-4133, ext. 310

### **Other Locations**

None

## **Short-Term Emergency Housing Ministry, Inc.**

Phone: (302) 429-0580 Fax: (302) 764-1068  
 602 Philadelphia Pike, Wilmington, DE 19809  
 Hours: 9:30 a.m. – 12:00 p.m., Monday – Friday  
 Agency Head: Lois Golian, President

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*Short-Term Emergency Housing Ministry, Inc. provides shelter for homeless families. The goal is to enable family members to obtain employment payment and permanent housing, and to complete necessary education.*

### **Martha House I**

Provides transitional shelter to families and children (teenagers accepted). Length of stay up to six months. Evaluation after 30 days. A referral is required.  
 CONTACT: Dorothy Medeiros, (302) 429-0580

### **Martha House II**

Provides transitional shelter to families and children (teenagers accepted). Length of stay up to six months. Evaluation after 30 days. Referral required.  
 CONTACT: Dorothy Medeiros, (302) 429-0580

### **Emergency Housing Program**

Provides funds for emergency shelter. Length of service ranges from one to seven nights. Referral required. Hours: 9:00 a.m. to 12:00 p.m., Tuesday and Thursday.  
 CONTACT: Denise Ciotti, (302) 429-0580

### **Other Locations**

None

## **Sojourners' Place**

Phone: (302) 764-4713 Fax: (302) 764-4803

2901 Northeast Boulevard, Wilmington, DE 19802-3705

Hours: 24 hours a day, seven days a week

[www.sojourners.org](http://www.sojourners.org)

Agency Head: Sister Jeanne F. Cashman, OSU, Executive Director

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*Sojourners' Place provides housing and extensive services for the chronically homeless.*

### **Rehabilitation Center For The Homeless**

Provides long-term housing, meals, substance abuse education, mental health counseling, job skills training and placement, high school equivalency, literacy training, medical care and case management for the chronically homeless. The current capacity is 50 persons. An expansion is underway to provide additional shelter for homeless women and families.

CONTACT: Receptionist, (302) 764-4713

### **Other Locations**

None

## **St. Patrick's House**

Phone: (302) 652-0743 Fax: None

115 East 14<sup>th</sup> Street, Wilmington, DE 19801

Hours: 9:00 a.m. – 4:00 p.m., Monday – Friday

Agency Head: Reverend David Murphy, Administrator

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*St. Patrick's House is a congregate living site designed to forestall early institutionalization of senior citizens.*

### **Congregate Living**

Provides a congregate living situation for elderly persons who are able to live independently. Fifteen bedrooms are available. A senior center on the same property provides most meals and social services to the residents of St. Patrick's House.

CONTACT: Reverend David Murphy, (302) 652-0743

### **Other Locations**

None

## **West Center City Neighborhood Planning Advisory Committee, Inc.**

Phone: (302) 658-5320 Fax: (302) 658-2135  
613-A West 8<sup>th</sup> Street, Wilmington, DE 19801  
Hours: 9:00 a.m. – 5:00 p.m., Monday – Friday  
Agency Head: Brenda Phillips, Executive Director

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*West Center City Neighborhood Planning Advisory Committee, Inc. (WCCNPAC) promotes the common good and general welfare of the residents of the west center city analysis area in any way consistent with applicable federal, state and local standards. The Committee's mission is to ensure self-determination of the communities' residents through strategies of leadership development, neighborhood stabilization and community revitalization.*

### **Home Repair Grant Program**

Provides grants up to \$4,000 to low- and moderate-income homeowner/occupants for repair or replacement of major operating systems (electrical, plumbing and heating) and correction of other Housing Code violations.

CONTACT: Shinekqua Baines, (302) 658-5320

### **Acquisition and Renovation Program**

Old, vacant houses are purchased, rehabilitated and sold to low- and moderate-income families.

CONTACT: Shinekqua Baines, (302) 658-5320

### **Energy Assistance Program**

Provides financial assistance to low- and moderate-income families in the purchase of fuel oil and the payment of gas and electric bills to Conectiv.

CONTACT: Shinekqua Baines, (302) 658-5320

### **Rental Referral Program**

Provides referrals to those looking for rental housing. Landlord and rental property lists are maintained and made available.

CONTACT: Shinekqua Baines, (302) 658-5320

### **Education and Training Scholarship Program**

Provides scholarship funds of up to \$1000 to assist west center city residents who wish to attend a two- or four-year college of their choice.

*(Continued)*

*(West Center City Neighborhood Planning Advisory Committee, continued)*

**Youth Employment Program**

Provides young people (at least 14 years of age) in west center city, employment opportunities with local corporations, organizations and government agencies. Wages are paid by WCCNPAC, which allows young people to earn money to assist in back-to-school needs.

**Daycare Program**

Provides funds to cover a portion of the costs for daycare and latchkey services to low- and moderate-income families who are employed and have children in state-licensed and approved facilities.

**Other Locations**

None

## **West End Neighborhood House, Inc.**

Phone: (302) 658-4171 Fax: (302) 888-5314

710 North Lincoln Street, Wilmington, DE 19805

Hours: 7:00 a.m. – 9:00 p.m., Monday – Saturday

Agency Head: Paul Calistro, Jr., Executive Director

[www.westendnh.org](http://www.westendnh.org)

*West End Neighborhood House, Inc. has been serving the changing needs of the community for over 120 years. Our mission is to assist individuals to achieve self-sufficiency, reach and maintain their maximum potential and live responsibly and harmoniously in a healthy community and complex world.*

### **Crisis Alleviation Program**

Provides a monetary allowance to those in danger of losing their homes and/or having a utility disconnected. The allowance is equal to one month's rent/mortgage payment or one month's utility bill.

CONTACT: Ms. Yahna Talley, Crisis Coordinator, (302) 658-4171, ext. 177

### **Food Closet and Clothing Closet Program**

Provides three meals a day for three days to anyone in need, as well as clothing for men, women and children.

CONTACT: Ms. Yahna Talley, Crisis Coordinator, (302) 658-4171, ext. 177

### **Security Deposit Loan Program**

A fund to help low-income families throughout Delaware obtain rental housing through the provision of one-time-only loans for rental housing security deposits and other relocation costs. The maximum loan is \$800, with repayment terms tailored to each borrower's income.

CONTACT: Barbara Reed, (302) 658-4171

### **Case Management Components**

Case management and coordinated support services are provided to 90 families and their children to stabilize their housing and economic conditions, as well as offer a long-term resolution to crisis situations and government dependency. Most support services, such as employment training, child care, medical services, crisis alleviation, tutoring for adults and youth and family programming, are located within the agency (one-stop shopping).

CONTACT: Barbara Reed, (302) 658-4171

### **Cornerstone West Community Development Corporation, Inc.**

Cornerstone West, a community revitalization program, is focused on providing affordable housing to first-time homebuyers whose income is 80% or below New Castle County median income.

Cornerstone West focuses on the complete rehabilitation of vacant and rental properties in Wilmington's west side. Cornerstone West offers low-interest, fixed-rate loans with no private mortgage's insurance and no points. In addition, settlement help is available.

CONTACT: Ms. Joan M. Fultz, Mr. Tom Ford and Mr. John McNamara, (302) 658-4171

### **Other Locations**

None

## **Wilmington, City of, Department of Real Estate and Housing**

Phone: (302) 576-3000 Fax: (302) 573-5588  
 800 North French Street, 7<sup>th</sup> Floor, Wilmington, DE 19801  
 Hours: 9:00 a.m. – 5:00 p.m., Monday – Friday  
 Agency Head: Timothy Crawl-Bey, Director

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*The City of Wilmington's Department of Real Estate and Housing aims to improve the quality of life for its residents by increasing the supply of affordable housing, improving the quality of existing housing, improving the housing markets and engaging in activities to revitalize neighborhoods.*

### **Community Development Block Grant Program**

Provides funding to community organizations and nonprofits that address housing, community development and public services needs in the City of Wilmington.

CONTACT: Nailah Gilliam, (302) 576-3019

### **Housing and Community Development Planning**

Consolidated Plan Five-Year Strategy and Annual Action Plan, Fair Housing Analysis of Impediments, Homeless Planning, Vacant Property Strategy, other plans as needed.

CONTACT: Rosalind Kotz, (302) 576-3015

### **Emergency Shelter Grants Program (ESGP)**

Provides emergency shelter to homeless clients and offers preventive programs/activities to decrease homelessness.

CONTACT: Jacqueline McDonald, (302) 576-3018

### **HOME Investment Partnership Program (HOME)**

Provides funding for housing and neighborhood revitalization activities.

CONTACT: Gina Cooper, (302) 576-3016

### **Housing Opportunities for Persons with AIDS (HOPWA)**

Assists low-income AIDS/HIV-infected persons and their families with housing and support services to prevent homelessness.

CONTACT: Jacqueline McDonald, (302) 576-3018

### **Community Development Neighborhood Rehabilitation Program**

#### **Housing Rehabilitation**

Provides low-interest and deferred-payment loans to assist owner-occupants or investors in rehabilitating existing housing.

CONTACT: Patricia Rambo, (302) 576-3000

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*(Wilmington, City of, Department of Real Estate and Housing, continued)*

**Emergency Program**

Provides referrals to assist seniors in repairing their homes.

CONTACT: Patricia Rambo, (302) 576-3000

**Wilmington Housing Partnership Corporation**

Provides assistance in the development of affordable housing opportunities for primarily low- to moderate-income families in the City of Wilmington. Provides loans and grants for new construction and renovation of existing housing and supports pre-development costs associated with affordable housing projects.

CONTACT: Jerry Cain, (302) 576-3002

**Other Locations**

None

## Wilmington Housing Authority

Phone: (302) 429-6700 Fax: (302) 429-6815 TDD: (302) 429-6898

400 N. Walnut Street, Wilmington, DE 19801

Hours: 8:30 a.m. – 5:00 p.m., Monday – Friday

Agency Head: Frederick S. Purnell, Sr., Executive Director

[www.whadelaware.org](http://www.whadelaware.org)

*The Wilmington Housing Authority provides well-maintained, decent and safe housing in a professional, efficient and fiscally responsible manner.*

### Public Housing

Provides subsidized rental housing units, owned and managed by the Authority, to eligible low-income families and individuals. Tenants pay no more than 30% of their adjusted income for rent.

CONTACT: Karen Spellman, (302) 429-6700

### PUBLIC HOUSING SITES MANAGED

Herlihy Apartments	Kennedy Towers
Baynard Apartments	Lincoln Towers
Compton Towers	Riverside
Eastlake Extension	Southbridge
Evans House	201 Poplar Street (Asbury Manor & Gardens)
1802 West Street	Crestview Apartments

Various Scattered Site Properties throughout the City of Wilmington

### Tax Credit Property

The Park View Apartments

### Other Locations

None