

Abriendo Puertas Inc.

Phone: (302) 855-9515 Fax: (302) 855-9565

P. O. Box 645, Georgetown, DE 19947

Hours: 24 Hours, 7 Days a Week

Agency Head: Maria Picazo

Provides a safe haven for immigrant women who are victims/survivors of domestic violence, and provides services to assist victims and survivors in their quest to lead an independent life, free from violence and the threat of violence by an intimate partner.

Abriendo Puertas Inc.

Provides shelter, case management, referral, court advocacy and peer support to Latino women of Kent and Sussex Counties and their children.

Eligibility Requirements: Latino, non-English speaking women who are victims of domestic violence.

CONTACT NAME: Maria Picazo, (302) 855-9515, HOT LINE: (302) 745-9874

Aid in Dover, Inc.

Phone: (302) 734-7610 Fax: (302) 734-7621

838 Walker Road, Suite 2B-1, Dover, DE 19904

Hours: 8:00 a.m. - 4:30 p.m., Monday - Friday

Agency Head: Beverly Williams, Executive Director

www.aidindover.org

Aid in Dover, Inc. provides emergency shelter services to youth in crisis, treatment services for families at risk, transitional independent living program for youth between the ages of 16 and 21 and computer skills training to residents in public housing communities.

Backpack

Provides computer-based education and software instructional services to youth and a Strengthening Families program, which is a workshop for youth and their parents who are living in public housing communities.

CONTACT: Florence Asbury, (302) 734-7610

Eight-O-One Shelter

Provides 24-hour emergency shelter services in a supervised setting to children ages 12-17. The usual length of stay is between 15-30 days. Counseling, testing, psychological assessment and other support services are offered. The shelter is located at 801 West Division Street in Dover, Delaware.

CONTACT: Jonnie Green Stubbolo, (302) 734-7714

Finishing First

Provides supervised educational and recreational programs for youth "at risk" for delinquency. This program provides community interface with local professionals, a beautification program for the City of Dover, a "Dr. Phil" night to help build self esteem and a positive influence in the youth's life.

CONTACT: Florence Asbury, (302) 734-7610

Life Encompassing Transitional Independent Living Program

Provides supervised residential living and case planning and monitoring for residential and non-residential clients. Provides training in the following: food preparation, life skills, parenting skills, behavioral skills, interviewing and employment skills, educational support, health services referral, counseling services/referral and permanent housing assistance.

The non-residential program serves youth 16 to 21 years of age, and the residential program serves youth, 18 to 21 years of age and their dependent children.

CONTACT: Jonnie Green Stubbolo, (302) 734-7714

Other Locations

801 West Division Street, Dover, DE 19904, (302) 734-7714

Center for Community Justice, The

Phone: (302) 424-0890 Fax: (302) 424-1404

1129 Airport Road, Milford, DE 19963

Hours: 8:30 a.m. – 4:30 p.m., Monday – Friday

Agency Head: Shelley Strain, Program Director

www.peoplesplace2.com

The Center for Community Justice is in partnership with the State of Delaware to provide a community-based approach to resolving interpersonal conflicts, minor criminal offenses and minor civil suits. The program is available to the general public and provides a place and an opportunity to community members to resolve conflict before, or instead of, going to court.

Community Mediation

Disputes between neighbors, family relatives, friends, roommates or coworkers can be effectively resolved through community mediation services. Either party to a dispute can call and request mediation services. If the other party agrees to meet, a certified mediator will be assigned to facilitate a mutually satisfying resolution.

CONTACT: Debi Zistl, (302) 424-0890, ext. 2

Conflict Resolution Class

This class, which provides eight hours of experiential training for youth and adults, is designed to develop skills needed to resolve conflicts effectively and non-violently. Training is based on the nationally recognized Community Board Program.

CONTACT: Ann Marie Vazquez, (302) 424-0890, ext. 5

Tenant/Landlord Disputes

The Center has specially trained mediators to assist landlords and tenants in resolving their disputes without the expense of the court process.

CONTACT: Melissa Santosa, (302) 424-0890, ext. 1

Other Locations

None

Central Delaware Habitat for Humanity

Phone: (302) 678-5118 Fax: (302) 678-0750

P. O. Box 63, Dover, DE 19903-0063

Agency Head: Michael W. Braun, CPA, President

Central Delaware Habitat for Humanity (affiliate of Habitat International) provides decent, affordable housing to low-income, stable families who are willing to help themselves via “sweat equity.”

Housing Rehabilitation & Development

Land or substandard housing, usually donated or acquired for a token fee, is developed or rehabilitated through volunteer labor and donated material. Low-income families are chosen as home recipients and are required to put in a minimum of 500 hours labor on either their own home or future projects. The home recipients receive an interest-free mortgage tailored to their payment ability.

New homes are also built with labor, materials and land donated or acquired.

CONTACT: Michael W. Braun, CPA, President (302) 678-5118

Other Locations

None

City of Dover

Phone: (302) 736-7175 Fax: (302) 736-4217

15 East Loockerman Street, Dover, DE 19901

www.cityofdover.com

Hours: 8:30 a.m. – 5:00 p.m., Monday – Friday

Agency Head: Tracey Harvey, Community Development Director/Fair Housing Counselor

City of Dover Community Development Program will provide funding and assist eligible residents by providing decent, safe and affordable housing and appropriate supportive services to low- and moderate-income persons.

Community Development Block Grant

The City of Dover provides grants for downpayment assistance and owner-occupied rehabilitation assistance to upgrade substandard housing for low- to moderate-income persons. Applicants must meet Section 8 income limits based on family size.

CONTACT: Tracey Harvey, (302) 736-7175

Other Locations

None

Delaware Community Reinvestment Action Council, Inc. (DCRAC)

Phone: (877) 825-0750

377 West North Street, Dover, DE 19901

www.dcrac.org

Hours: By Appointment

Agency Head: Rashmi Rangan, Executive Director, rashmi@dcrac.org

CONTACT: Rashmi Rangan (877) 825-0750 or rashmi@dcrac.org

Delaware Community Reinvestment Action Council, Inc. (DCRAC) envisions Delaware to serve consumers of financial services by providing them the needed education, necessary consumer protections, convenient and competitive financial services, and an environment where they are heard. Through Education and Outreach, we develop consumers of financial services who can bank with and borrow from the mainstream financial service providers. Through Advocacy and Legislation, we strive to deepen the commitment to equal access to credit and asset building opportunities for all Delawareans among our financial systems, their regulators, our legislators and the larger Delaware community.

Target Population

The lower income, minority and traditionally disadvantaged people and places throughout Delaware.

Staff

Rashmi Rangan (English and Hindi) rashmi@dcrac.org

Christopher Tijerino (English and Spanish) chris@dcrac.org

Mirta Mercado (English and Spanish) mirta@dcrac.org

Rodney Hill (Public Ally) Rodney@dcrac.org

Education Activities

Money Matters! seminars covering all about money.

Outreach Activities

Television Program – once a month in each county.

Advocacy Activities

Ensure that during bank mergers, the convenience and needs of the consumer are fully explored.

Legislation Activities

Campaign for Fair Financial Services in Delaware has a focus on predatory lending practices in Delaware.

Other Locations

22-B North Race Street, Georgetown, DE 19947, (877) 825-0750

Hours: By Appointment. CONTACT: Christopher Tijerino (302) 339-3665 or chris@dcrac.org

601 N. Church Street, Wilmington, DE 19801, (302) 654-5024, (877) 825-0750, Fax: (302) 654-5046

Hours: 9:00 a.m. – 4:00 p.m., Monday-Friday. CONTACT: Rashmi Rangan, Executive Director, rashmi@dcrac.org

Dover Housing Authority

Phone: (302) 678-1965 Fax: (302) 678-1971

76 Stevenson Drive, Dover, DE 19901

Hours: 8:30 a.m. – 4:30 p.m., Monday – Friday

Agency Head: Ami Sebastian-Hauer, Executive Director

Dover Housing Authority promotes adequate and affordable housing, economic opportunity and a suitable living environment free from discrimination for the residents of Dover.

Section 8 Housing Choice Voucher Program

Provides housing subsidies to eligible low-income individuals and families to rent existing, privately owned housing units within the city limits of Dover. Rental units must meet federal housing quality standards. The Authority administers 220 Housing Choice Vouchers.

CONTACT: Jacqueline Conyers, (302) 678-1965

Public Housing Program

Provides subsidized rental housing units owned and managed by the Authority to eligible low- and moderate-income individuals and families. Tenants pay no more than 30% of their adjusted income for rent.

CONTACT: Jacqueline Conyers, (302) 678-1965

PUBLIC HOUSING SITES MANAGED

Manchester Square	Simon Circle
Queen Manor	Colonial Gardens
Hayes Circle	Derby Estates I
Senate View	Derby Estates II

Low Income Housing Tax Credit Program

Provides affordable housing for low- to moderate-income families and individuals.

Owens Manor – Provides affordable housing for low- to moderate-income seniors.

CONTACT: Jacqueline Conyers, (302) 678-1965

Willis Road Commons – Provides affordable housing for low- to moderate-income families.

CONTACT: Jacqueline Conyers, (302) 678-1965

Other Locations

None

Dover Housing Development, Inc.

(Calls are temporarily being taken at Milford Housing Development, (302) 422-8255)

Phone: (302) 284-9629 Fax: (302) 677-0704

203 W. Division Street, Dover, DE 19904

Hours: 8:00 a.m. – 4:00 p.m., Monday – Friday

Agency Head: David W. Buches, President

Dover Housing Development, Inc. provides transitional housing for homeless families in Kent County. Maximum term is two years.

Supportive Housing

Dover Housing Development, Inc. provides four units of transitional housing in Kent County.

CONTACT: (Temporary) Milford Housing Development, (302) 422-8255

Other Locations

None

First State Community Action Agency, Inc.

Phone: (302) 674-1355 Fax: (302) 674-5229
 655 S. Bay Road, Dover, DE 19901
 Hours: 8:30 a.m. – 4:30 p.m., Monday - Friday
 Agency Head: Bernice M. Edwards, Executive Director

First State Community Action Agency, Inc. is a private, nonprofit organization, which provides housing services and related assistance programs to low-income individuals, families and communities.

Housing Counseling Program

Provides assistance to families locating better housing or retaining their present homes. Services include assistance in filing applications for rental, rehab or new housing. Financial and household budget management training are also available.

CONTACT: Anita Woods, (302) 856-7761

Emergency Shelter Placement Program

Provides emergency shelter and food referrals to families and individuals experiencing a crisis situation.

CONTACT: Arlene Serrano, (302) 856-7761

Weatherization Assistance Program

Provides a variety of weatherization assistance services including: caulking, storm window installation, insulation, etc. up to \$1,800 maximum per unit. Furnace retrofit, installation of a “flame retention burner” for existing oil furnaces (up to \$500 per unit maximum) and capital-intensive heating system work (up to \$1,700 per unit maximum).

CONTACT: Helen Drayton, (302) 856-7761

Other Locations

308 N. Railroad Avenue, P. O. Box 877, Georgetown, DE 19947 (302) 856-7761
 5155 W. Woodmill Drive, Suite 17, Wilmington, DE 19808, (302) 636-9070

First State Resource Conservation and Development Council, Inc. (RC&D)

Phone: (302) 674-1963 Fax: (302) 674-1939

P. O. Box 1557, Dover, DE 19903

Hours: By Appointment Only: 8:00 a. m. – 4:00 p. m.

Agency Head: Gary Smith, Council Chair; Christine L. Stillson, Project Director

First State Resource Conservation and Development Council, Inc. (RC&D) provides leadership, initiative, technical support and direction in developing and carrying out a plan to assist individuals and communities in the conservation and enhancement of their human and natural resources.

Emergency Home Repair Project

Provides emergency repairs at no cost to very low-income, Kent and Sussex County homeowners whose homes have a problem that will expose the occupants to an immediate serious health or safety threat. Such conditions include: deteriorating framing, lack of a central heating system, lack of a functional interior toilet, missing windows and/or entrance doors, holes in the ceiling, flooring or walls that expose occupants to outside weather, presence of a serious electrical hazard and lack of needed wheelchair ramps. Project provides materials and coordinates volunteers to assist family members to make needed repairs. Licensed contractors complete electrical, heating and plumbing repairs. There are no walk-in office hours. After a telephone intake is completed, a visit to the home is scheduled.

CONTACT: Christine Stillson, (302) 674-1963

Kelly Steed, (302) 674-1952

Other Locations

None

Home of the Brave Foundation, Inc., The

Phone: (302) 424-1681 Fax: (302) 424-4739

6632 Sharps Road, Milford, DE 19963

Hours: 8:00 a.m. – 5:00 p.m., Monday –Friday

Agency Head: Richard Pokorny, Program Director

The Home of the Brave Foundation, Inc. provides emergency/transitional housing through an emergency shelter and some transitional housing sites. Services include job placement, counseling, transportation and assistance locating affordable housing.

Home of the Brave

Emergency/transitional shelter.

Population served: Primarily veterans.

Eligibility Requirements: Not under the influence of drugs or alcohol; no other than Honorable Discharge DD214 from the military.

CONTACT: Richard Pokorny, (302) 424-1681

Other Locations

None

House of PRIDE, Inc.

Phone: (302) 677-0116 Fax: (302) 734-3069

105 S. New Street, Dover, DE 19901

Hours: 9:00 a.m. – 5:00 p.m., Monday – Friday

www.houseofpride.org

Agency Head: Marian L. Harris, Executive Director/Founder

The House of PRIDE, Inc. is a nonprofit, community-based enterprise dedicated to the revitalization of individuals to create a self-sustaining community of service. The agency provides comprehensive programs and services in the areas of substance abuse, transitional housing and community outreach to foster independence and self-worth.

Long Term Recovery/Emergency Shelter/Transitional Housing

Provides transitional housing, HIV/AIDS counseling and testing, outreach and referral services, long-term recovery, emergency shelter and a program for youth at risk.

CONTACT: Marian Harris, (302) 677-0116

Other Locations

None

Kent County Association of Realtors®

Phone: (302) 678-9750 Fax: (302) 678-0848

Treadway Towers, P. O. Box 1080 Dover, DE 19903

Hours: 9:00 a.m. – 5:00 p.m., Monday – Friday

Agency Head: Charles C. K. Martin, President

www.kcar.org

Kent County Association of Realtors® is a professional organization for licensed real estate agents in Kent County.

Information/Education

Acts as a clearinghouse of trade information for its members and provides professional development/education through correspondence, meetings and seminars.

CONTACT: Dee Carroll, (302) 678-9750

Other Locations

None

Kent County Community Action Agency, Inc.

Phone: (302) 678-1949 Fax: (302) 678-2071

120-A South Governor's Avenue, Dover, DE 19904

Hours: 7:00 a.m. – 6:00 p.m., Monday – Friday

Agency Head: Sarah L. Butler, Executive Director

Kent County Community Action Agency, Inc. provides services to people who are at or below the federal poverty level. Families must be recommended by local, county or state agencies.

Kent County Community Action Agency

Provides various programs for indigent families with children, including childcare, educational, emotional and disciplinary assistance, drug intervention and prevention, and nutritional help in conjunction with CACFP.

CONTACT: Sarah Butler, (302) 678-1949

Other Locations:

None

Kent County Levy Court, Department of Planning Services

Phone: (302) 744-2480 Fax: (302) 736-2128

555 Bay Road, Dover, DE 19901

Hours: 8:30 a.m. – 4:30 p.m., Monday – Friday

www.co.kent.de.us

Agency Head: Michael Petit de Mange, AICP, Director

Kent County Levy Court, Department of Planning Services, provides housing and community development assistance to low- and moderate-income persons.

Community Development Block Grant Program

Provides annual grants to finance housing rehabilitation, emergency/transitional housing rehabilitation and public works improvements that serve low- and moderate-income persons in Kent County.

CONTACT: Albert Biddle, Jr., (302) 744-2480

Patty Virdin, (302) 744-2480

Housing Preservation Grant Program

Provides annual grants to finance housing rehabilitation for low- and very low-income persons in Kent County.

CONTACT: Albert Biddle, Jr., (302) 744-2480

Housing Rehabilitation Loan Program

Provides home improvement loans to owner-occupants or landlords interested in moderately rehabilitating existing properties. The loans, up to a maximum value of \$35,000 per unit, are made at a 3% interest rate for a term of up to 15 years.

CONTACT: Albert Biddle, Jr. (302) 744-2480

Other Locations

None

Milford Housing Development Corporation

Phone: (302) 422-8255 Fax: (302) 422-8260

977 East Masten Circle, Milford, DE 19963

Hours: 8:30 a.m. – 4:30 p.m., Monday – Friday

Agency Head: David W. Moore, President/CEO

Milford Housing Development Corporation is a nonprofit community housing development corporation that provides affordable housing opportunities in Kent and Sussex Counties.

Housing Development/Advocacy

Searches for suitable property and financing to construct low- and moderate-income, multi-family housing. Performs senior and family multi-family housing development work.

CONTACT: David W. Moore, (302) 422-8255

Transitional Housing

Operates three units of housing for families in transition. Families may stay up to two years. Clients are referred by a social worker.

CONTACT: Peggy Carlino, (302) 422-8255

Self-Help Housing

Operates a self-help housing homeownership program where families work together in groups to mutually build their homes.

CONTACT: Russ Huxtable, (302) 422-8255

Counseling Services

Operates and links our counseling services, from pre- to post-counseling, with our homeownership products.

CONTACT: Russ Huxtable, (302) 422-8255

People's Place

Dover Non-Profit Center:

Phone: (302) 730-3678 Fax: (302) 730-4909

165 Commerce Way, Enterprise Business Park, Dover, DE 19904

Mailing Address: P. O. Box 638, Dover, DE 19903

www.peoplesplace2.com

Agency Head: Michael Kersteter, Executive Director

People's Place is dedicated to becoming the agency of choice to help people find their path to growth and independence. To this end, People's Place will identify the social/mental health needs of Delaware residents and facilitate the provision of services to address those needs.

Center for Community Justice

Provides victim-offender mediation for non-violent offenses referred by the justice system as well as community mediation services such as landlord-tenant disputes, employer-employee disputes and parent-child disputes. In addition, the center provides mediation services for victims of violent crime.

CONTACT: (302) 424-0890

Counseling Centers

The Counseling Centers, located in Dover, Milford, Millsboro, Seaford, and Smyrna, provide mental health services, including psychiatry, to children and adults. Services include individual, group, family and play therapy. Special services are available for substance abuse, gambling addictions, veterans with PTSD, parent-child conflicts, etc. In addition, medication management and psychological assessments are available.

CONTACT: (302) 422-8026

Shelter, Advocacy, Freedom and Empowerment (SAFE Program)

The SAFE program provides a safe environment, shelter and support for women and their children in domestic violence situations in Kent and Sussex Counties and surrounding communities. To help families establish a new, safe home environment on their own, with improved skills and resources, the SAFE Program also provides advocacy and case management. In addition, emergency hotlines are available 24 hours a day, 7 days a week.

CONTACT: Kent and Sussex Counties: (302) 422-8058. Northern Kent County: (302) 678-3886.

Group Homes for Adolescents

Provides long-term housing for teens (ages 12-18) who have been abused and/or neglected. Many of the kids have come through the foster care system. The youth live in Milford and Townsend facilities. They attend school and participate in normal teenage activities.

CONTACT: (302) 424-3580

(Continued)

(People's Place, continued)

Listening Post

Provides peer counseling, outreach and referral services for veterans in Southern Delaware. Non-traditional and in-home services are also provided, as well as free transportation to area VA hospitals.

CONTACT: (302) 424-1682

New Start

Provides case management services for households living in Section 8 housing.

CONTACT: (302) 730-3678

Non-Secure Detention

Residential program for males and females ages 8 to 19 who have been arrested and are awaiting a court date. The youth live in a structured setting and are monitored by around-the-clock staff.

CONTACT: (302) 422-7025

Turning Point

Provides individual and group treatment to perpetrators and victims of domestic violence, including children. In addition, three visitation centers (Dover, Milford and Georgetown) provide safe, neutral places where supervised visitation and monitored exchanges can be facilitated for families with a history of domestic violence or sexual abuse.

CONTACT: (302) 424-2420

Other Locations**Milford Office:**

Phone: (302) 422-8033 Fax: (302) 422-8050

1129 Airport Road, Milford, DE 19963

Hours: 8:30 a.m. – 4:30 p.m., Monday – Friday

Psychotherapeutic Services Associates

Phone: (302) 674-3366 Fax: (302) 674-3360

630 W. Division Street, Suite F, P. O. Box 1767, Dover, DE 19904

Hours: 8:00 a.m. – 5:00 p.m., Monday – Friday

Agency Head: Molly Keogh, Program Manager

The mission of Psychotherapeutic Services is to deliver accessible, high-quality behavioral health services to diverse psychosocially challenged populations. Services are delivered in a financially responsible manner in an environment that promotes professional growth for staff, while facilitating personal growth and development for clients.

Homeless Outreach Support Team

The HOST program is a service that takes chronically homeless individuals and gives them the tools they need to empower themselves, using the resources of the greater community to find adequate and safe housing.

Population served: Chronically homeless persons/families in Kent or Sussex County with mental health and/or substance abuse issues.

Eligibility Requirements: Verifiable diagnosis of mental illness and/or substance abuse.

CONTACT: Hector Villa or Leona Hill, (302) 674-3366

Other Locations

None

Whatcoat Social Service Agency

Phone: (302) 734-0319 Fax: (302) 734-9775

381 College Road, Dover, DE 19904

Hours: 24 hours a day, seven days a week

Agency Head: Ruth Pugh, Executive Director

Whatcoat Social Service Agency provides emergency shelter and assistance to the homeless and crisis intervention for residents of Kent and Sussex Counties.

Ruth N. Dorsey Relief Shelter

A 46-bed emergency shelter housing men, women and children for a 30-day period.

CONTACT: Karen Rook, (302) 734-8786

A Step UP

Offers comprehensive case management services to clients of the Ruth N. Dorsey Relief Shelter. The program's goal is continued self-sufficiency. Clients are assisted in areas of self-esteem, budgeting, parenting and job search, and are referred for in-depth counseling as needed.

CONTACT: LaJone Benson, (302) 734-0321

Crisis Intervention

Clients who need assistance with rent, mortgage or utility payments are referred by State Service Centers. The program offers one-time assistance to prevent homelessness.

CONTACT: Ruth Pugh, (302) 734-0319

Food Closet Program

Provides community residents emergency food for up to three days. Open Monday - Friday, 9:00 a.m. to 2:00 p.m.

CONTACT: Karen Rook, (302) 734-8786

Clothes and Furniture Distribution Program

The clothing room is open from 9 a.m. to 1 p.m., Monday – Friday. Furniture is available as donated.

After-School Program

Provides after-school care for children living in the two shelters in Kent County and in area motels. These children are considered the most at risk of failure. They are offered a diverse program of scholastics, group sports, games, educational trips and multi-cultural experiences.

CONTACT: Christopher Steel, (302) 734-3832

Other Locations

None